Deep Dive into Raiser's Edge Security Options

MASTERING SECURITY IN BLACKBAUD RAISER'S EDGE NXT® AND RAISER'S EDGE® | WEBINAR 3







Bill Connors, CFRE, bCRE-Pro

Independent Consultant and Trainer on Raiser's Edge (NXT and v7)

billconnors.com

Taylor Francis

Blackbaud Customer Success Manager

linkedin.com/in/taylorsfrancis/

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By Daphne Leprince-Ringuet | March 29, 2021 -- 13:54 GMT (06:54 PDT) | Topic: Security

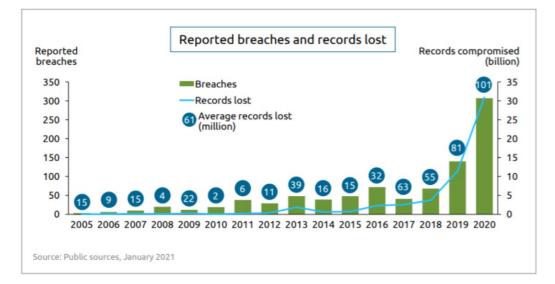
More data records have been compromised in 2020 alone than in the past 15 years combined, in what is described as a mounting "data breach crisis" in the latest study from analysis firm Canalys.

Over the past 12 months, 31 billion data records have been compromised, found Canalys. This is up 171% from the previous year, and constitutes well over half of the 55 billion data records that have been compromised in total since 2005.

Cases of ransomware – a specific type of attack that encrypts servers and data to block access to a computer system until a sum of money is paid – have been on the rise, with the number of reported incidents up 60% compared to 2019.

"Prioritize cybersecurity and invest in broadening protection, detection and response measures or face disaster," said Canalys chief analyst Matthew Ball. SECURITY

Microsoft: Firmware attacks are on the rise and you aren't worrying about them enough



https://www.zdnet.com/article/billions-of-records-have-been-hacked-already-make-cybersecurity-a-priority-of-risk-disaster-warns-analyst/

More data records have been compromised in 2020 alone than in the past 15 years combined.



Data breach alert for Spotify

A security incident was reported for open.spotify.com. Over 300,000 Spotify Accounts Compromised in Credential-Stuffing Attack The database contained over 72 GB of data, such as verified Spotify account usernames, passwords, email addresses, country of residence. CHECK IF YOU WERE AFFECTED

Read more here

Protect yourself

March 30, the day of the second webinar:



https://www.washingtonpost.com/opinions/ransomware-attacks-are-crippling-cities-schools-and-hospitals-congress-can-help/2021/03/30/7ad9d248-90cc-11eb-bb49-5cb2a95f4cec_story.html

The **A**Register

And that's yet another UK education body under attack from ransomware: Servers, email, phones yanked offline

1 hour ado

Hacked companies had backup plans. But they didn't print them out before the attack.

New NCSC chief says businesses need to take cybersecurity more seriously.

https://www.zdnet.com/article/hacked-companies-had-backup-plans-but-didnt-print-them-out-why-cybersecurity-still-isnt-being-taken-seriously/



Recap of Webinars 1 and 2

Four Legs of the Chair of Raiser's Edge Security

Webinar 1

#1: Blackbaud Technology

#2: Your Culture of Security

Webinars 2 and 3 (today)

#3: Raiser's Edge Security Setup

#4: Users' use of Raiser's Edge



Recap of What We've Covered

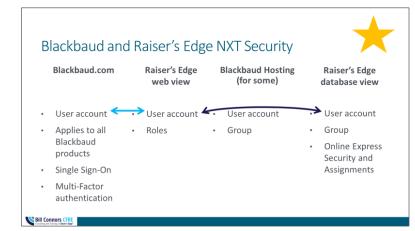
- 1. Who is responsible for security (DBM!)
- 2. Why security is important (external and internal threats!)
- 3. What Blackbaud does to protect your data (leg 1)
- 4. How to create a culture of security among your users (leg 2, the people part)

Summary: To create a culture of security, every organization needs a... 1. Creative person in charge of creating a culture of security and a team of helpers BYOD policy for use of smartphones and personal computers 2. Password creation, storage, and sharing policy and education And should consider a password manager/password vault solution Multi-factor authentication policy Constituent data export, transfer, and storage policy 5. Social engineering education and testing program 6 Crisis management plan 7. And Executive involvement, education, and buy-in Bill Connors CFF

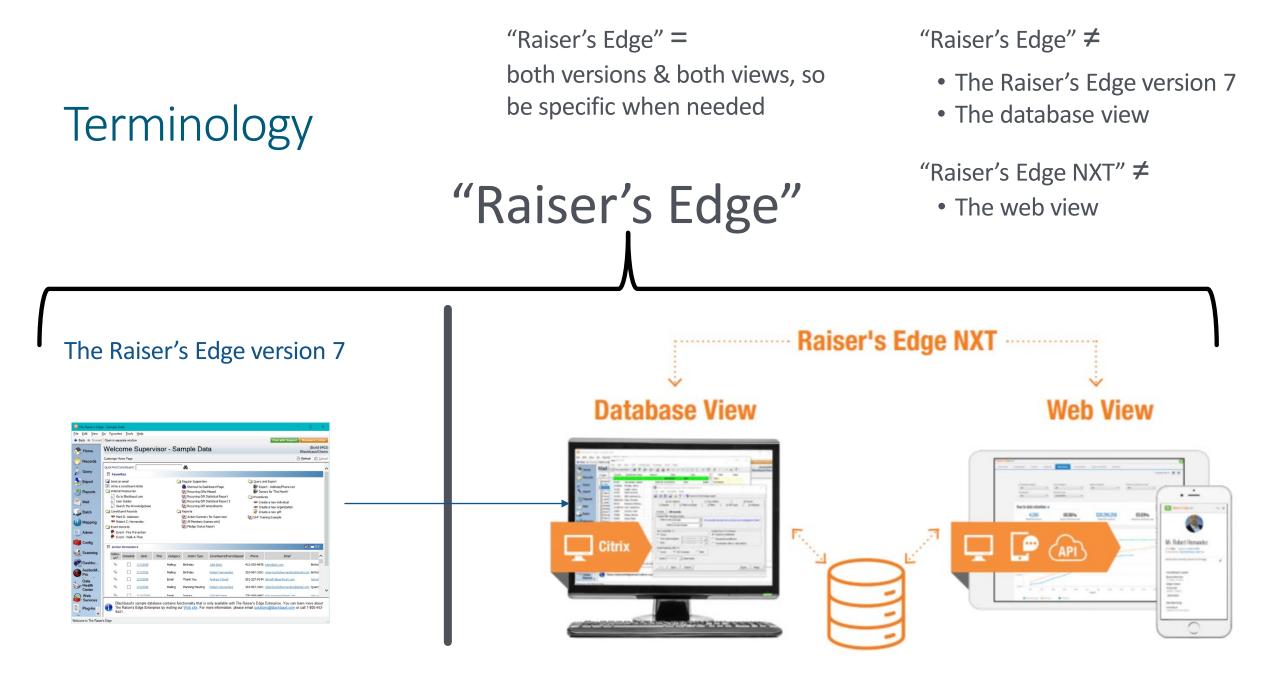


Recap of What We've Covered

- 5. How to tell what environment you're in (Azure, "Not Azure," etc.)
- 6. Locations where security needs to be set up based on your environment
- 7. How database view and web view security interact
- 8. General tips for setting up RE 7/RE NXT database view security
 - Groups (e.g., groups configured for only one specific user are fine)
 - Users (e.g., a user should be in one group only)
- 9. General tips for setting up RE NXT web view security
 - Roles
 - Users







Bill Connors CFRE

Three Criteria for Security Rights

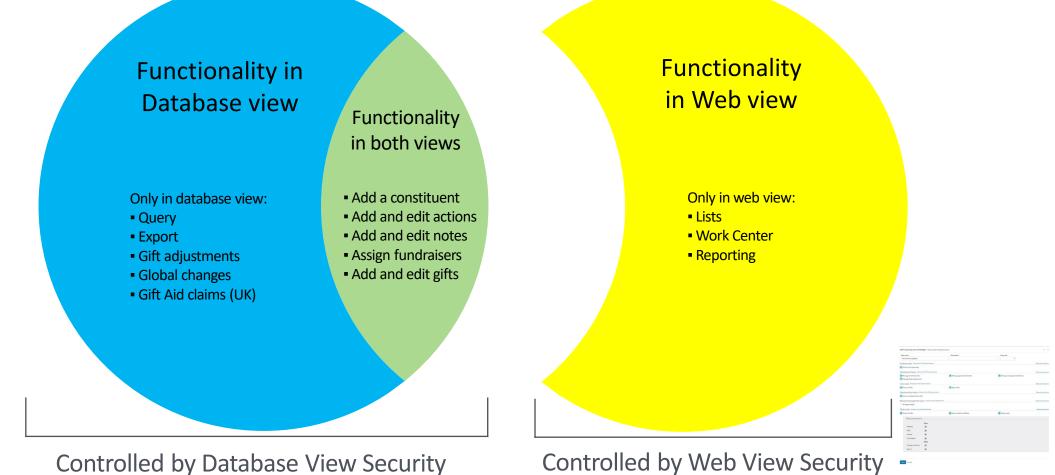
1. Training

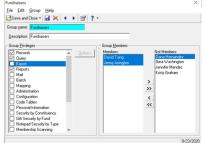
2. Role

3. Aptitude



Database View and Web View Security Interaction



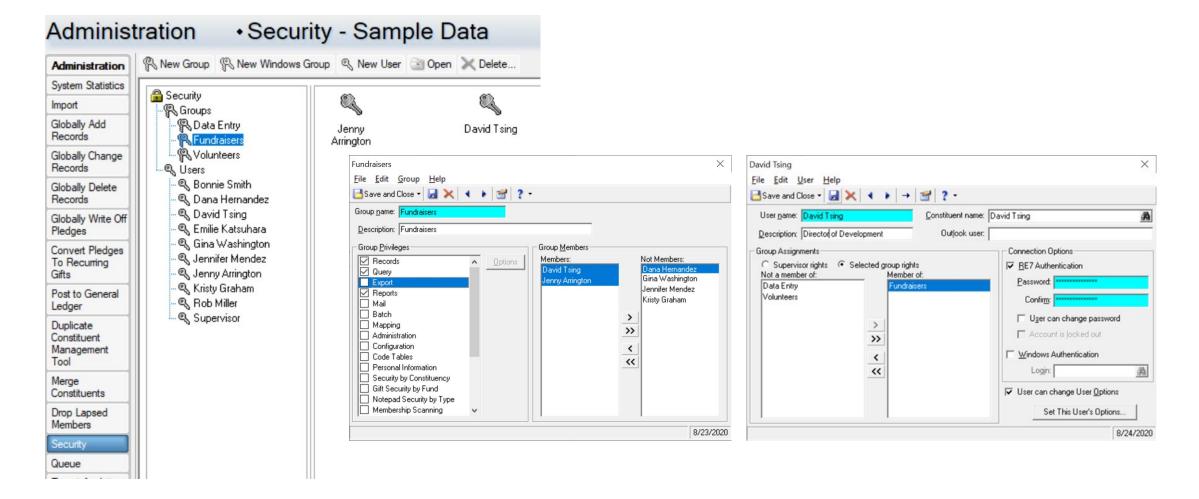


Bill Connors CFRE Consulting and Training on Raiser's Edge* Detailed Security Tips for Raiser's Edge version 7 & Raiser's Edge NXT database view

Database View (and RE 7) Security

Sill Connors CFRE

ng and Training on Raiser's Edge



Tips on Database View Security Groups

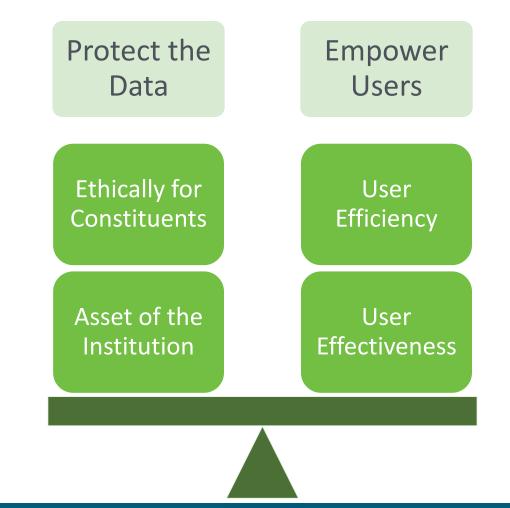
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🔁 Save and Close 🝷 🛃	🗙 🔹 🕨 😁 ? -							
Group name: Fundraisers								
Description: Fundraisers		_						
Group Privileges	Group Membe	ine						
Records Query Export Reports Mail Batch	Options Options Members: David Tsing Jenny Arring	Not Members: Dana Hernandez						
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Personal Information			View	Add	Edit	Delete		
Gift Security by Constitue		CONSTITUENT			\checkmark			
Notepad Security by	Actions (Constituent)	Biographical	N/A	N/A		N/A		
Membership Scannir	Memberships	Alias	\checkmark	N/A	\checkmark	N/A		
	Campaigns	Address	\checkmark	\checkmark	\checkmark			
	🗹 Funds	Phone	\checkmark	N/A	\checkmark	N/A		
	Appeals	Addressee/Salutation	N/A	N/A	\checkmark	N/A		
	Events Actions (Events)	Solicitor Details	\checkmark	\checkmark	\checkmark			
	Jobs (Events)	Relationships - Individuals	\checkmark	\checkmark	\checkmark			
	Participants (Events)	Relationships - Organizat	$\mathbf{\nabla}$	\square	\leq		~	
	Actions (Appeals)	Miscellaneous Constituents Options						
		Target						
		 ✓ Ethnicity ✓ Religion 					~	
		OK Cancel						

- 1. Create a group with only <u>one</u> user in mind at a time
- 2. If they're the only user in the group, that's fine!
- 3. Watch scroll bars
- 4. Watch Miscellaneous Options!
- 5. Watch all Record Types
- 6. Be methodical and meticulous



Types of RE Users in the Modern Fundraising Operation

- In the modern fundraising shop, Security is set up to <u>both</u>:
- Protect the data in the database from both external and internal threats for the benefit of the constituents and the institution, and
- 2. Empower modern technology users to enable to do their jobs accurately, efficiently, and effectively.



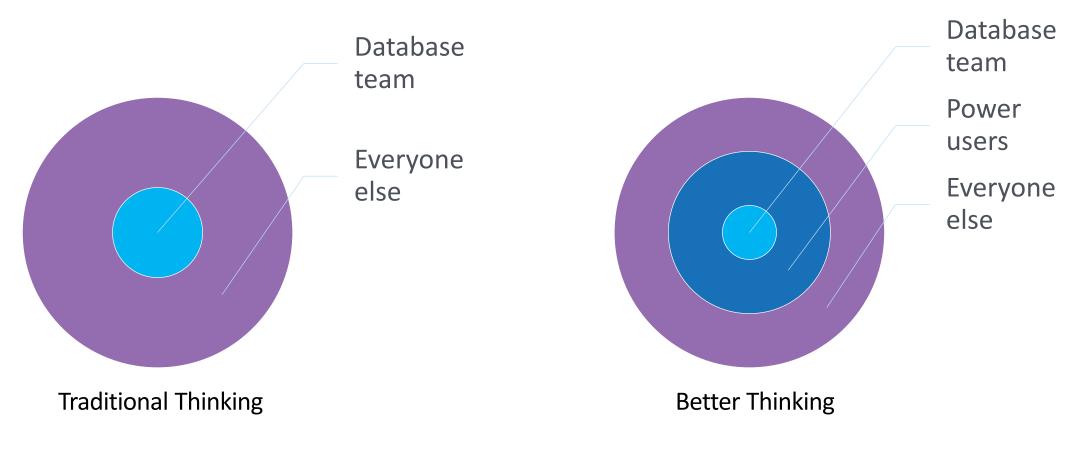


Types of RE Users in the Modern Fundraising Operation

- 1. Database managers (Supervisor/Admin rights)
 - AKA Database administrator, but I like "manager" more!
- 2. Gift processors
- 3. "Power Users"
- 4. "Fundraisers": broadly defined, includes fundraising management and leadership
- 5. Those outside the fundraising department: executive management, IT, Finance



Types of RE Users in the Modern Fundraising Operation





Security Options Record Types Constituents Privileges Ocnstituents View Add Cdt Dete of birth Actions (Constituent) Jobs Silitis Optional Action Ostrations (Constituent) Jobs Addresse Optional Action Addresse View Address Onstituent of the analise Optional Action Addresse View Addresse Optional Action Optional Constituent code Optional	Records	– Const	:it	ue	nt	ZS	-	Add individual Title First name Armani Ili Suffix	M	liddle name	st name * /idal	e ×			
Record Types Constituents Privileges Address Diplays on record type Gifts Constituents N/A	Security Options					>	×	Gender	D	ate of birth	Field	s and tabl	es		
OK Cancel Mr. Armani Reinhard Vidal 192535 39 Wedgemont St. Mobile, AL 36615 Date added: 5/20/1999	 Constituents Gifts Actions (Constituent) Jobs Memberships Campaigns Funds Appeals Events Actions (Events) Jobs (Events) Participants (Events) Actions (Appeals) 	CONSTITUENT Biographical Alias Address Phone Addressee/Salutation Solicitor Details Relationships - Individuals Relationships - Organizat Miscellaneou ✓ Target ✓ Income ✓ Ethnicity ✓ Religion	View View N/A V	Add N/A N/A N/A N/A N/A				Address Add address Phone Add phone number Email Add email address Online presence Add account Constituent codes Add a constituent code Primary name format Addressee * Choose name format Salutation * Choose name format Possible duplicates Mr. Armani Reinhard V	de ats Vidal 1	92535	F A S T A C F G T S T	eld name ssign to ssign to atus atus atus atus atus atus atus atus	5	Required Optional Required Required Optional Optional Required Required	Action Action Constituent Constituent Constituent Constituent Constituent Constituent



Records – Constituents

Security Options						×
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🗹 Constituents		View	Add	Edit	Delete	
Gifts	Job Assignments					
 Actions (Constituent) Jobs 	Time Sheets					
Memberships	Awards		N/A		N/A	
Campaigns	Prospect		N/A	N/A	N/A	
🗹 Funds	Financial		\checkmark	\checkmark		
Appeals	Proposals		\checkmark			
Events Actions (Events)	Ratings		\checkmark			
Jobs (Events)	Annotations		N/A	\checkmark	N/A	
Participants (Events)	Giving Score		N/A		N/A	v
 ✓ Actions (Appeals) ✓ Planned Gifts 	Miscellaneou Gift Summary Edit Constituent ID Solicit Codes Add Consent	ıs Con iit	uents Op	tions		^
	OK Cancel					



Records – Gifts

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 Actions (constituent) Jobs Memberships Campaigns Funds Appeals Events Actions (Events) Jobs (Events) Participants (Events) Actions (Appeals) Planned Gifts 	Miscellaneous Gifts Miscellaneous Gifts Adjust Gifts Sell Stock/Property Write-Off Pledges Select "Posted" for GL Post Status OK Cancel	< >



Records – Actions

Security Options					\times	
Record Types	Actions (Co	onstituent) Privile	ges			
 Constituents Gifts Actions (Constituent) 	Actions (Constituent)	View Add	Edit	Delete		
 Jobs Memberships Campaigns Funds Appeals Events Actions (Events) Jobs (Events) Participants (Events) Actions (Appeals) Planned Gifts 	Miscellaneous Ac Assign Constituent Action		t) Option:	\$		
	OK Cancel					



Records – Campaigns, Funds and Appeals

Security Options						×
Record Types	Fun	ds Privile	eaes			
 Constituents Gifts Actions (Constituent) Jobs Homborompo Campaigns 	FUNDS Solicitor Hierarchy Relationships - Individuals Relationships - Organizat	View N/A	Add	Edit	Delete	
✓ Funds ✓ Appeals						
 Events Actions (Events) Jobs (Events) Participants (Events) Actions (Appeals) Planned Gifts 	Miscellane ☑ View Gifts ☑ View Fund Summary	eous Fun	ds Optior	15		
I	OK Cancel					



Records – Events

Record Types		Events Privileo	les			^		
 Constituents Gifts Actions (Constituent) 	EVENTS	View	Add	Edit	Delete			
☐ Actions (constituent) ☐ Jobs ☐ Memberships ☐ Campaigns	Prices Expenses		N/A N/A N/A		N/A N/A N/A			
☐ Campaigns ☐ Funds ☐ Appeals	Attributes		N/A		N/A			
 Events Actions (Events) Jobs (Events) 	Notes Annotations		M/A	$\mathbf{\nabla}$				
Participants (Events) Actions (Appeals)	Awards		N/A		N/A	¥		
Planned Gifts		Miscellaneous Events Options View Goal Summary						
	View Financial Sum	mary						
	Gift Defaults					~		

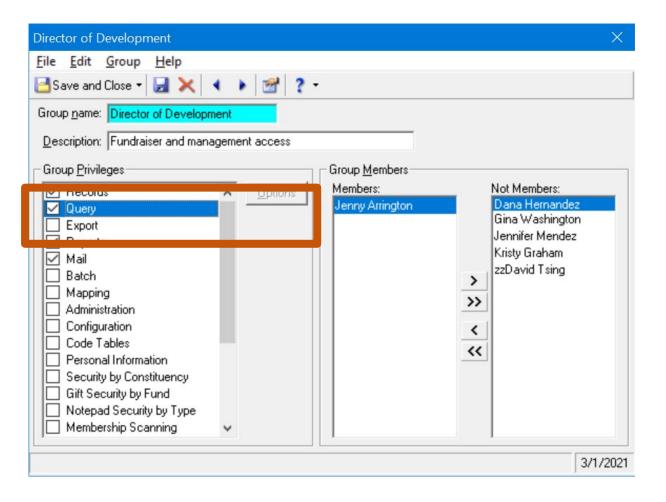


Records – Planned Gifts

Security Options					×
Record Types		Planned Gifts Privileos	s		
 Constituents Gifts Actions (Constituent) Jobs 	Planned Gifts	View Add	Edit	Delete	
 Memberships Campaigns Funds 					
 Appeals Events Actions (Events) Jobs (Events) 					
 Participants (Events) Actions (Appeals) Planned Gifts 					
	OK Ca	ncel			



Query and Export



Query Type: Constituent Query Format: Dynamic Query Name: Trustees Category: General • Description: Query of all the Trustees in the database, sorted by Name. •		•
Category: General Description: Query of all the Trustees in the database, sorted by	Trustees	-
Description: Query of all the Trustees in the database, sorted by		
	General	•
		-
 Other users may run this query Other users may modify this query 	s may modify this query	_
		Name. : may run this query



Reports

Security Options			\times
Report Types		Report Names	
Action Reports	^	Account Distribution Report	^
Tribute Reports		Adjusted Gift Report	
Campaigns, Funds, and Appeals Reports		🖂 Annual Statement Report	
Analytical Reports		🗹 Cash Receipts Journal	
Event Management Reports		Constituent Giving History	
Pledge and Recurring Gift Reports		EFT Participation Report	
Financial Reports		Expected Maturity Year Report	
Prospect Research Reports		🗹 General Ledger Audit Report	
Membership Reports		Gift Detail and Summary Report	
Profiles, Lists, and Directories		Gift Entry Validation	
Volunteer Reports	¥	Gifts-in-Kind Report	~
Select All Deselect All		Select All Deselect All	
OK		Cancel	



Mail

Security Options	\times	Security Options	×
Mail Functions		Mail Functions	
 Appeal Cards Cards Donor Ackr by edgement Letters Envelopes Follow-up Letters Honor/Memorial ackr owledgement Letters Honor/Memorial ackr owledgement Letters Label Truncation Report Labels Membership Card Truncation Report Membership Cards Name Tags Phonathon Forms 	^	 Membership Card Truncation Report Membership Cards Name Tags Phonathon Forms Place Cards Quick Letters Receipt Peport Receipt S Reminder Report Reminders Renewal Notices 	^
Place Cards	~		~
OK Cancel <u>S</u> elect All <u>D</u> eselect	ct All	OK Cancel <u>S</u> elect All <u>D</u> ese	lect All

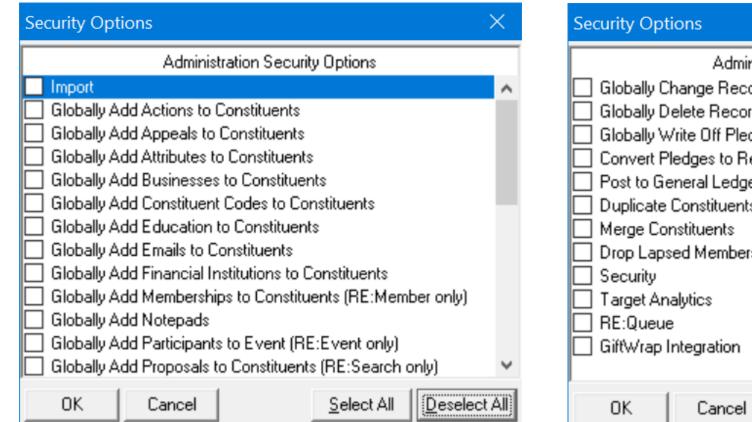


Batch

Security Options	×
Batch Types Constituent Gift Time Sheet	Batch Privileges Create Batch Edit Batch Delete Batch Commit Batch Change Batch Projections Automatically Generate Transactions/Payments Create EFT Transmission Files
Select All Deselect All OK	Select All Deselect All Cancel



Administration





Remember the previous warnings: in many cases, Blackbaud cannot restore RE NXT backups to your live, production environment.



Configuration

Fundraisers	×
<u>File Edit Group Help</u>	
Save and Close - 🛃 🗙 4 🕨 🕍 ? -	
Group <u>n</u> ame: Fundraisers	
Description: Fundraisers	
Group Privileges	
Query Export Mail	ot Members: Dana Hernandez Gina Washington ennifer Mendez Kristy Graham tzDavid Tsing
Administration	
Configuration	
Code Tables Personal Information Security by Constituency Gift Security by Fund Notepad Security by Type Membership Scanning	
	2/22/2021

Security Options	×
Configuration Securi	ty Options
Addressee/Salutations	
Attributes	
Business Rules	
Delete user-defined tables	
Financial Institutions	
🔲 General	
General Ledger	
International	
Letters	
Membership Categories	
Reporting Hierarchies	
OK Cancel	Select All



Code Tables

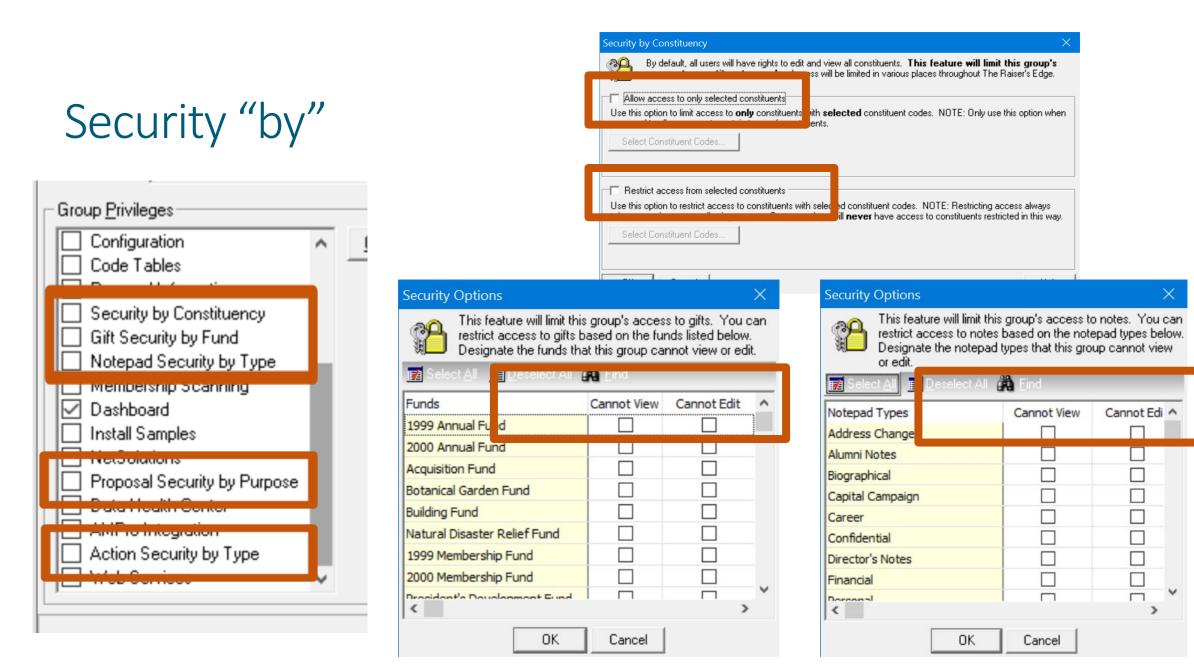
Security Opt	ions				\times					
	Code Table	Change I	Privileges							
🔲 # of Family	# of Family Members									
Action Ale	rt Title									
🗌 Action Del	livery Method									
🗌 Action Issu	ues									
Action Loo	cations									
Action No	tepad Types									
Action Sta	itus									
Actions										
Addr/Sal Types										
Address Info Sources										
🗌 Address T	ypes									
🗌 Adopt An /	Animal									
🗌 Alias Type	s				\sim					
ОК	Cancel		<u>S</u> elect All	Deselec	t All)					



Personal Information

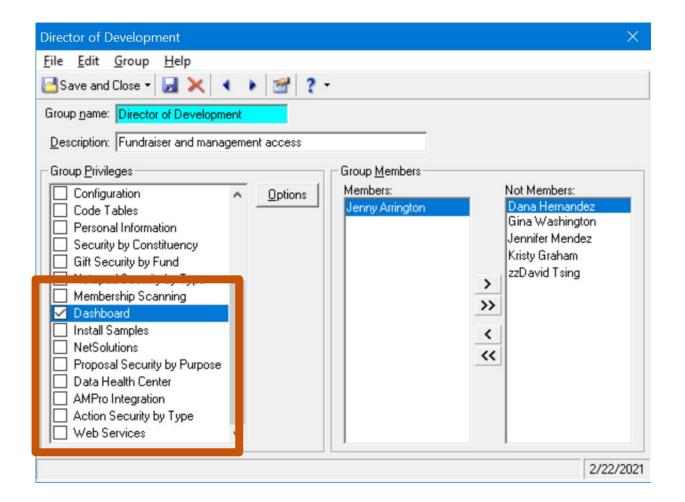
Security Options X	
Personal Information Data Entry Personal Information Output Personal Information View Credit Card Report	 blackbaud Knowledgebase > Article > 43378 What are the personal information security options and how do you assign them? Personal information security options determine the rights that members of a group have to view and edit personal information, such as Social Security Numbers (US) or Social Insurance Numbers (Canada), credit card numbers, bank account numbers, and insurance policy information. What rights do I need to charge or process credit cards? How can I mask a Social Security Number so only the last 4 digits are visible?
OK Cancel <u>S</u> elect All <u>D</u> eselect All	





Bill Connors CFRE Consulting and Training on Raiser's Edge*

Remaining Privileges





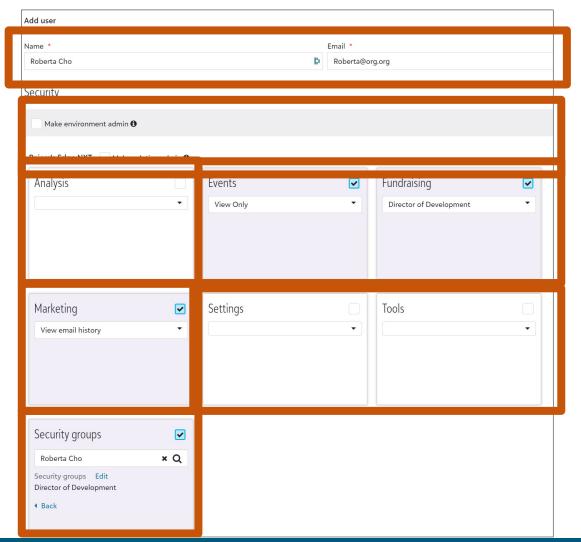
Detailed Security Tips for Raiser's Edge NXT Web View

Web View Security

			=	Raiser's Edge NXT Home	Fundraising 🔻	Marketing 🔻	Events	Lists 🔻 Analy	sis 🔻 Tools '	- Control pane		nors, CFRE - Bill	Q S	BC (?				
			Secu	rity for Bill Connors, CFRE														
			User	rs 4 Roles 14														
			4 users															
			🔁 Add u	user Columns Find in this	list	Q							Active and invita	tion sent 🔻				
			Nan	ne 🔺 Email	Stat	us Marketi	ıg	Analysis	Events	Fundraising	Tools	Sottings	The Free designed as les All CD	Rights Access to 31 of 32 per			0 X	
			Bill o	Connors bill@billconnors.com	Activ	ve Full acc	ess	Full access	Full access	Full access	Full access	Full acc		Rights Access to 31 of 32 per			U ~	
Add user					ctiv	ve Fullaco	ess	Full access	Full access	Full access	Full access	Full acc	Role name * All Fundraising Rights		Description	Copy role		
Name •			Email *		ctiv	ve		All Rights	All Rights	All Rights			Analyze tasks Access to 9	of 9 permissions			Show permissions	
Roberta Cho			Roberta@or	rg.org	cti	ve All Mark	eting Rights	All Rights	All Rights	All Rights	All Rights		Access all analyze tabs					
Security								,					Attachment tasks Acces	s to 9 of 9 permissions			Show permissions	
Make environment admin	A								\nearrow				Manage all attachments		Manage appeal attachments	Manage campaign attachments		
Make environment admin	0												Manage fund attachment					
Raiser's Edge NXT Make	solution admin						/						Lists tasks Access to 4 of Access all lists	+ permissions	Export lists		Show permissions	
Analysis		Events	~	Fundraising		\nearrow							Opportunities tasks Acc	ess to 3 of 3 permissions			Show permissions	
	•	View Only	•	Director of Development	•								Access all opportunities li					
													Receipt management ta	asks Access to 0 of 1 permission	o 0 of 1 permissions			
													Manage receipts					
													Work tasks Access to 6 of	6 permissions			Hide permissions	
Marketing		Settings		Tools									 Access all tabs 		 Access other's portfolios 	Export work		
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view email instory													De este l'a	View				
													Portfolio Gifts	~				
													Actions	~				
													Unassigned	~				
Security groups													Change fundraiser	Allow				
Roberta Cho	×Q												Export	~				
Security groups Edit Director of Development																		
 ▲ Back 																		
													Save Cancel					



Web View User





Tips on Web View Roles

Edit Fundraising role: All FR F	tights Access to 20 of 32 permissi	ons		0 X
Role name * All FR Rights		Description	Copy role	
Analyze tasks Access to 9	of 9 permissions			Show permissions
 Access all analyze tabs 				
Attachment tasks Access	to 0 of 9 permissions			Show permissions
Manage all attachments		Manage appeal attachments	Manage campaign attachments	
Manage fund attachments				
				Show permissions
 Access all lists 		Export lists		
Opportunities tasks Acco	ss to 3 of 3 permissions			Show permissions
Access all opportunities lis	'S			
Receipt management ta	sks Access to 0 of 1 permissions			Show permissions
Manage receipts				
Work tasks Access to 5 of a	permissions			Hide permissions
 Access all tabs 		 Access other's portfolios 	Export work	
Work permissions				
Work permissions				
Portfolio	View			
Gifts	*			
Actions	2			
Unassigned	× •			
ondorighted	Allow			
Change fundraiser	~			
Export				

Pay attention to detailed permissions, not just summary tasks

To have "Manage" rights to a task gives the user full View, Add, Edit and Delete rights



Analysis	Your organization's trial for Insight Designer has ended. You will not be invoiced unless you order. Les Report builder As of 2 hours ago Dashboards 7 Insights 81
Edit Analysis role: All Rights Access to 5 of 5 permissions	 Find in this list Q
Role name * Descript All Rights	ion FSFPL Updated 2/22/2021 by Bill Connors Hide permissions
	e insights and dashboards View insights and dashboards
Fundraising permissions	
ViewAdd/EditDeleteDashboardsImage: Compare the second	

Tips:

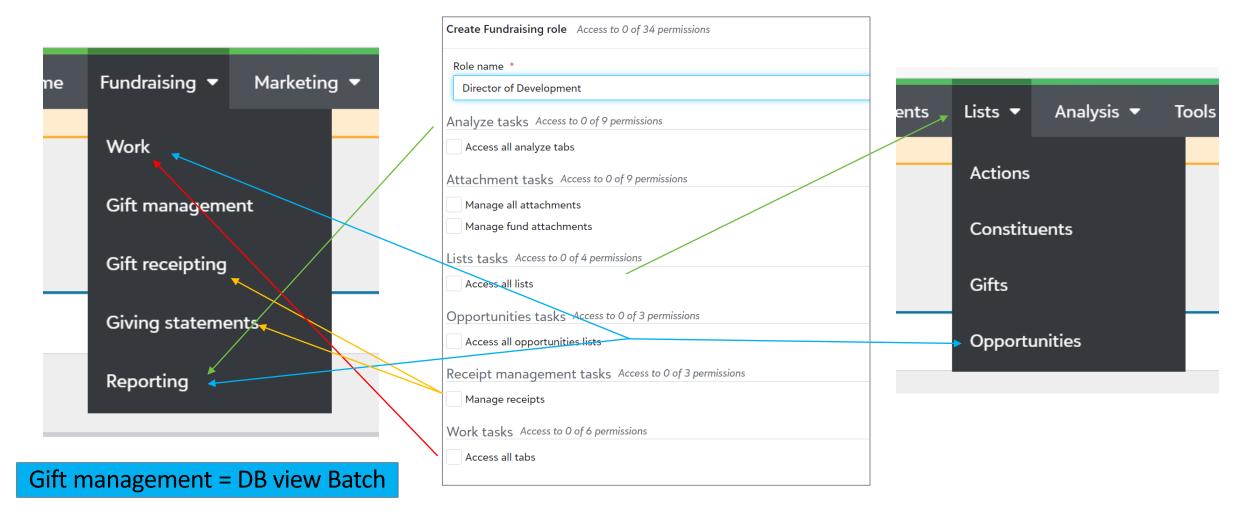
- No rights are needed to view the custom dashboards under the Fundraising menu; most users should <u>not</u> have a role here.
- To Add/Edit Insights requires Insight Designer at an additional cost; purchased inside the software.



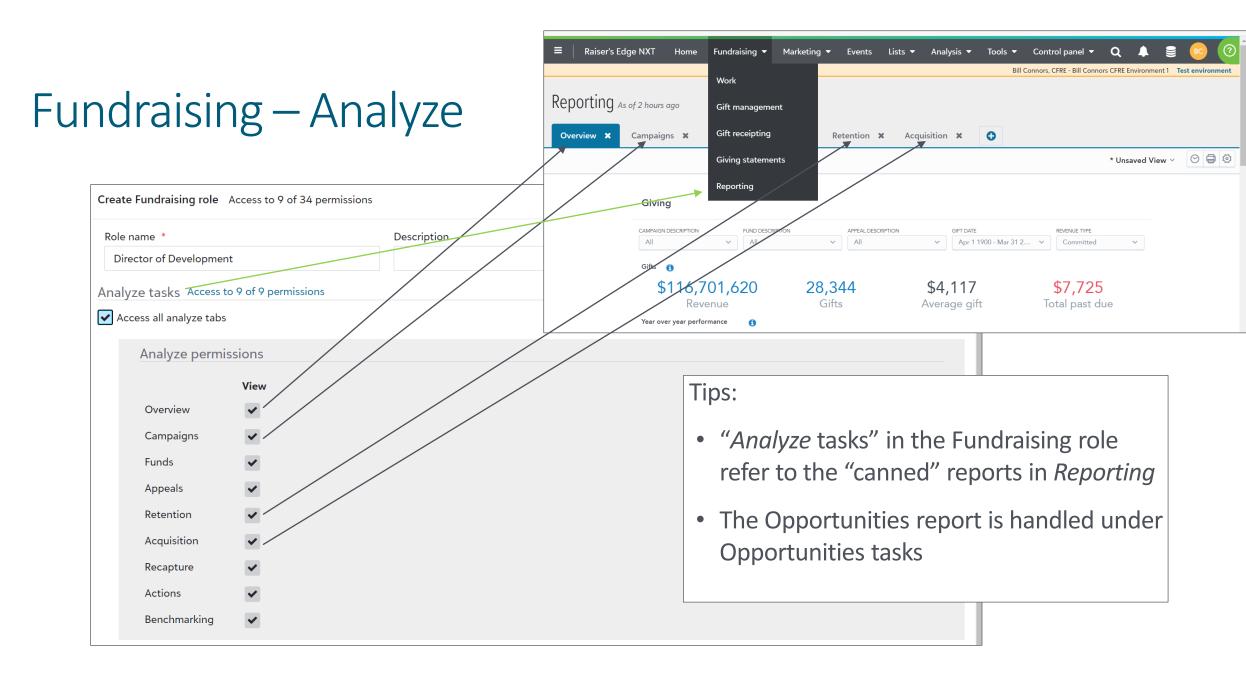
				■ Raiser's Edge NXT Hom	ne Fundraising v Mar	rketing 🔻 Events L	.ists 🔻 Analysis 🔻 Ti		Q 🔺 曼 📴 🤇
				All Reunion Breakfast I Date and time: 11/9/2014 8:00 AM to \$10 per person; Memorial Student Un	9:30 AM				
				& Edit					
Events							-		
				Details		~	Fees		~ Ⅲ
				Event details ID Category Event goal 19 \$0.00	Capacity 250		Campaign No campo Fund No fund f	aign found	
Edit Events role: All Rights Access	to 7 of 8 permi	ssions		Location Memorial Student Union 1528 Royall Avenue Columbia, SC 29202			() Individual \$10.00 (\$0.00	contribution amount)	4 sold
							Online registratio	on forms	◎ ∧ Ⅲ
Role name *		Description	Copy ro	Participants		◎ ^ Ⅲ		Accept online registration	
Manage Rights				Work with participants			Before you start, ad there is a char	dd at least one fee – even if there's 'ge, you must also select Edit unde	no charge – under Fees . If r Fees and set a fund.
				Pre-event 0 2	0	0	Destriction of		~ Ⅲ
It may take several minutes for changes to take effect.		Invited Attending Post-event	Attending Not attending 🖲		Participant option	ns	~		
	J			0 0 Attended No show					
Event management tasks Acc	ess to 7 of 8 pe	rmissions						No participant options found	
Administer events		✓ Manage events	🗸 Manag	ge participants					
Event management pe	ermissions								
	View	Add/Edit							
Settings	 ✓ 								
Events	~	~							
Participants	~	~							
Online registration forms	~	~							



Fundraising







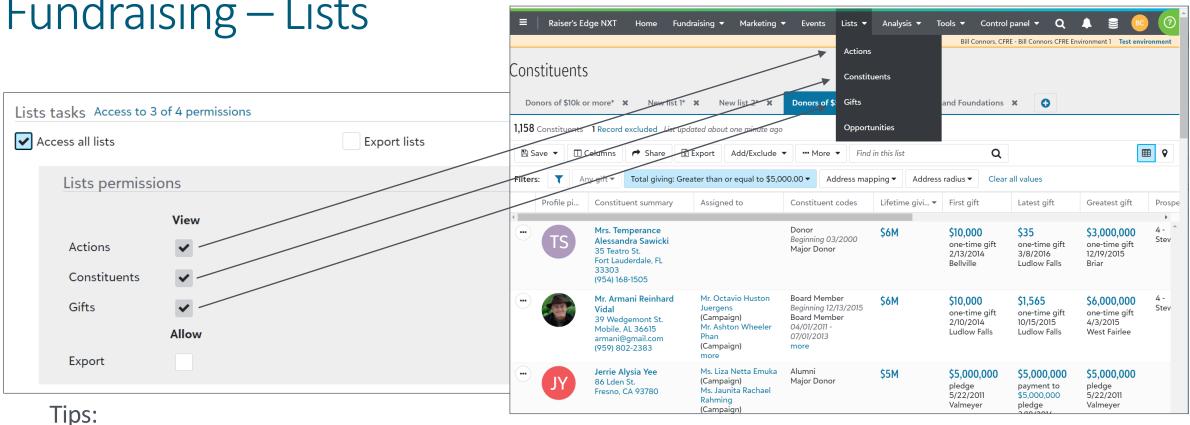


		Q 🌲 🌣
	Bill Connors, CFRE - Bill Connor Ludlow Falls	rs CFRE Environment 1 Test environment
Fundraising – Attachments	\$20M Goal amount \$10.9M Revenue 54% Progress to goal Fund ID: FUND VS138 Category: Research	
Attachment tasks Access to 0 of 9 permissions	Filter: Received + At any time +	
Manage all attachments Manage appeal attachments Manage campaign attachments	Attachments	• III
Manage fund attachments	Add	Any attachment tag 💠
Attachment permissions	••• Ргіvасу 2/20/2021 164 КВ	
View Add/Edit Delete		W
Appeal attach nents		
Campaign att chments		
Fund attachments		

Tips:

- Attachments in the web view are not written back to the database view: <u>https://kb.blackbaud.com/knowledgebase/articles/Article/96782</u>
 - See webinar #1 discussion regarding considerations about RE NXT backup restores
- Constituent attachments are controlled with Media permissions in the database view security

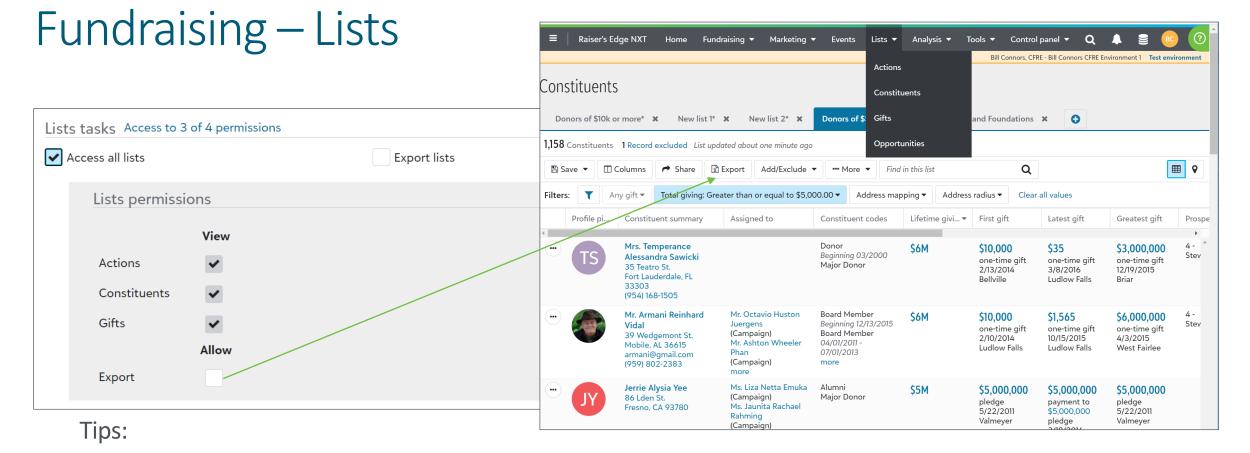




Fundraising – Lists

• Opportunities lists permissions are handled under Fundraising – Opportunities

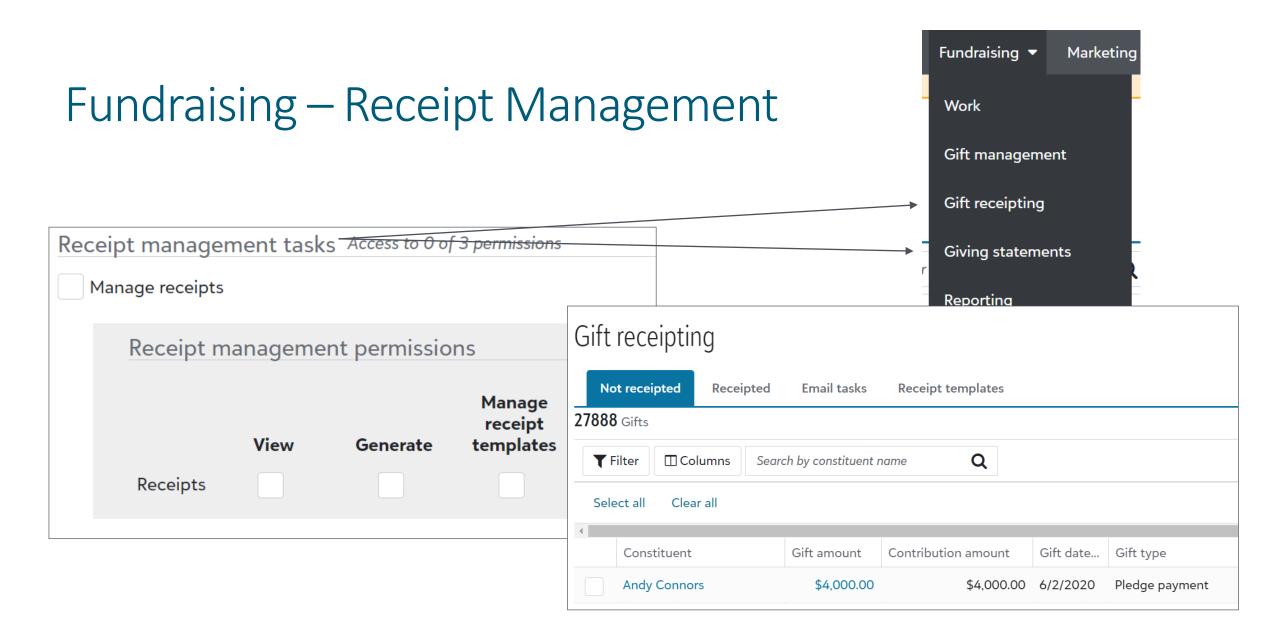




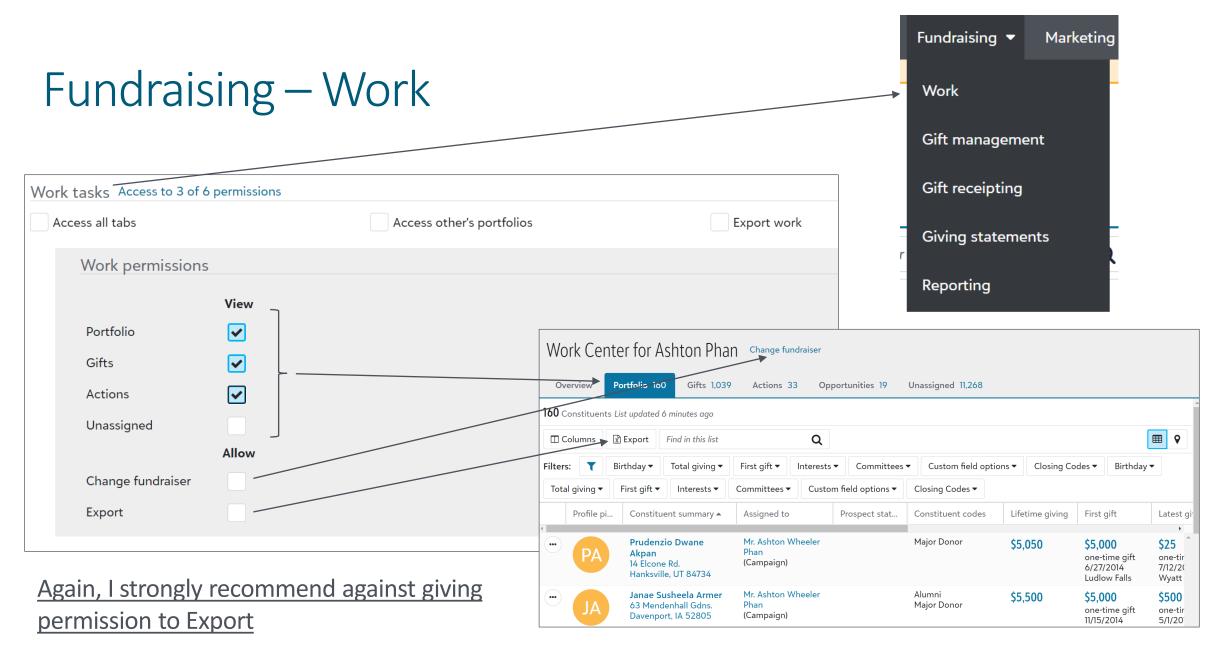
- Opportunities lists permissions are handled under Fundraising Opportunities
- <u>I strongly recommend against giving permission to Export</u>



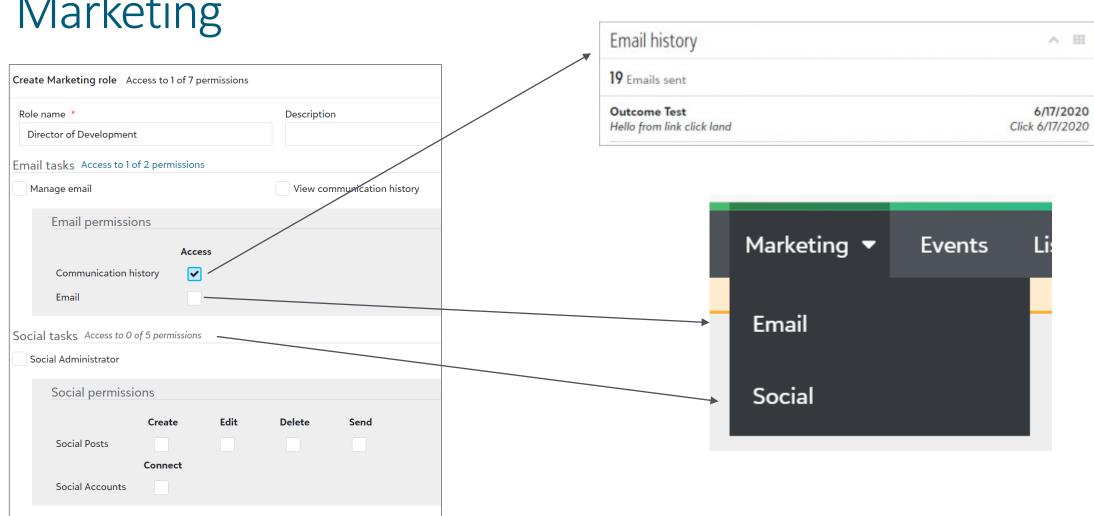
	😑 🛛 Raiser's Edge NXT Home Fundraising 🕶 Marketing 💌 Events Lists 🕶 Analysis 🕶 Tools 👻 Control panel 💌 📿 🌲 😑 📧 🙆				
	Work Center for Bill Connors Change fundraiser Overview Portfolio 1 Gifts 11 Actions 1 Opportunities 1 Unassigned 11,361				
Fundraising – Opportunities	Opportunities List updated at 5:03 PM Refresh O Add opportunity III Columns Export Find in this list Q				
ranarasing opportantics	Columns a column and and a set Constituent summary Opportunity s Ask Expected Funded Deadline Last action				
	General Proposal UHERO Mr. Armani Reinhard Vidal 5 - Stewardship \$2,000,000.00 1/1/2015 \$2,000,000.00 6/30/2015 \$2,000,000.00 4/3/2015 \$3/1/2015 None				
Opportunities tasks Access to 3 of 3 permissions	Hide permissions				
Access all opportunities lists	Reporting As of 2 hours ago				
Opportunities permissions	Actions X Appeals X Opportunities X Overview X Campaigns X				
Work Lists Analyze opportunities opportunities opportunities Opportunities tabs					
	<i>records</i> is controlled by Proposals view security (in Records, Constituents)				
Consulting and Training on Raiser's Edge*					





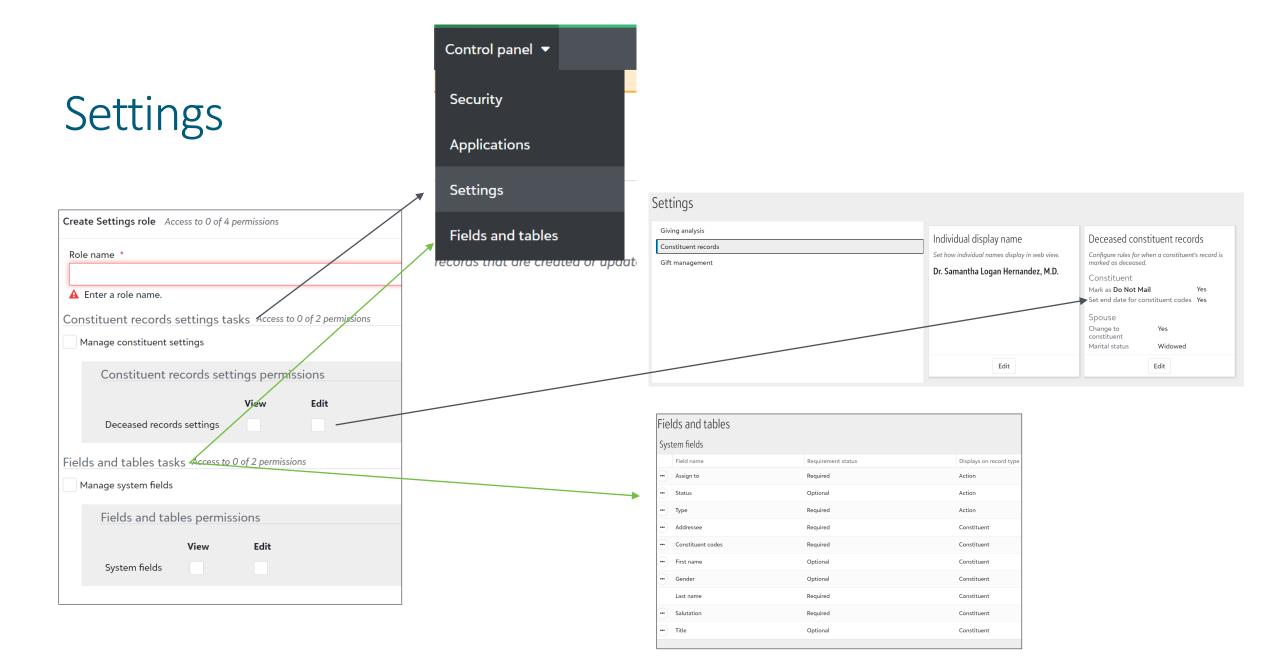


Bill Connors CFRE



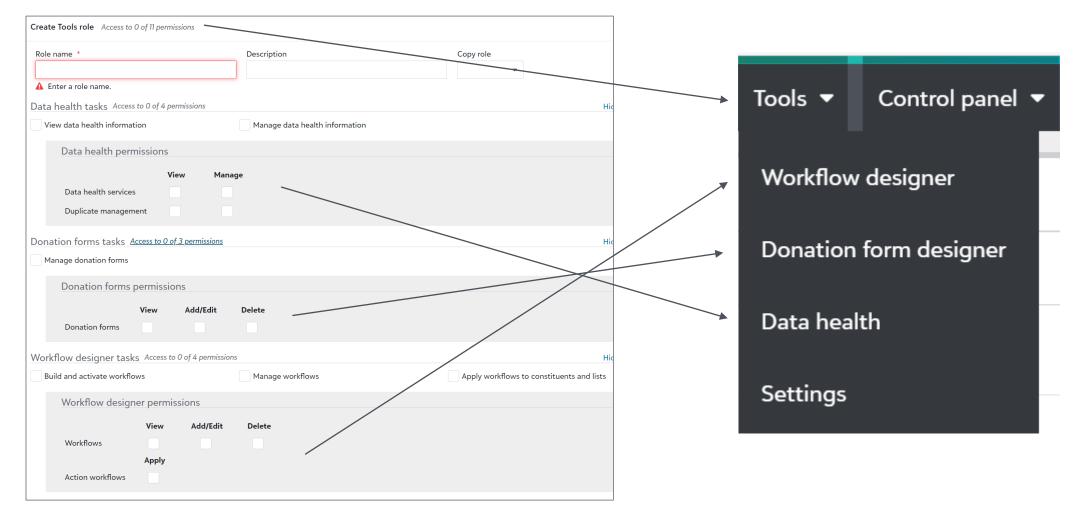






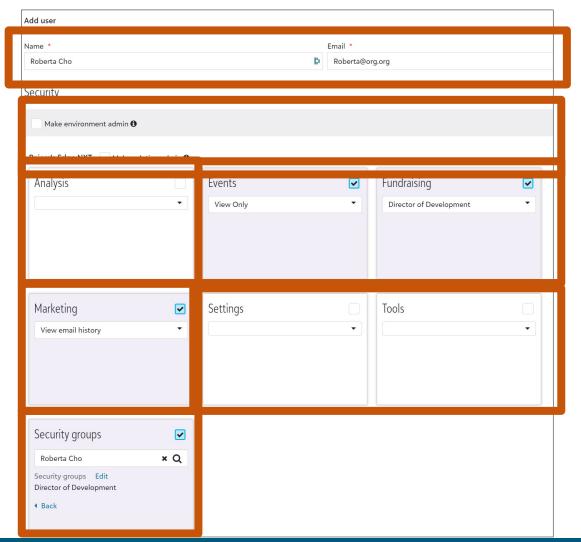


Tools





Web View User





Tips on Web View Users



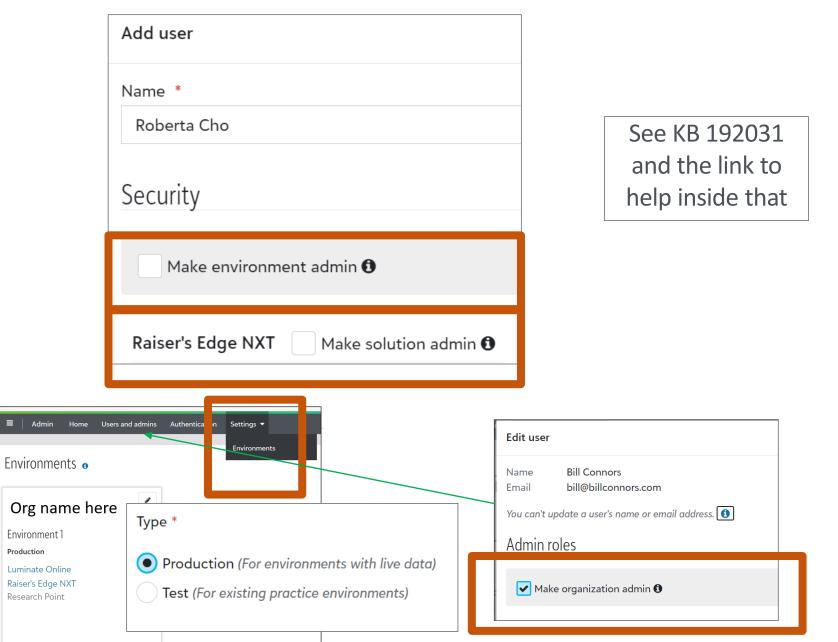
- I recommend always starting in the database view Security with the user's group and account
- Here in the web view, since the user already has an account in the database view, <u>Link to existing user</u>!

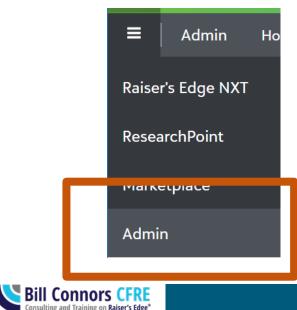
Reminder: check your database view Security for duplicate accounts and fix them





- 1. Solution admin
- 2. Environment admin
- 3. Organization admin





The #1 responsibility of the database manager is <u>Security</u>.

Nothing is more important than protecting this data asset and constituents' private information...

from external and internal threats.

Checklists for Adding and Inactivating Users

An updated list from my book of common tasks when users come and go can be found on the Resources page at:

billconnors.com

Also on this page:

- Raiser's Edge terminology whitepaper
 - All webinar slides
 - Links to watch all webinars



Let's Connect!

Bill Connors, CFRE, bCRE-Pro

bill@billconnors.com

415.861.5454

billconnors.com