Creating a Culture of Security

MASTERING SECURITY IN BLACKBAUD RAISER'S EDGE NXT®
AND RAISER'S EDGE® | WEBINAR 1

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> In summary, there are serious concerns about security: everyone has too many rights. You need to start all over with security.
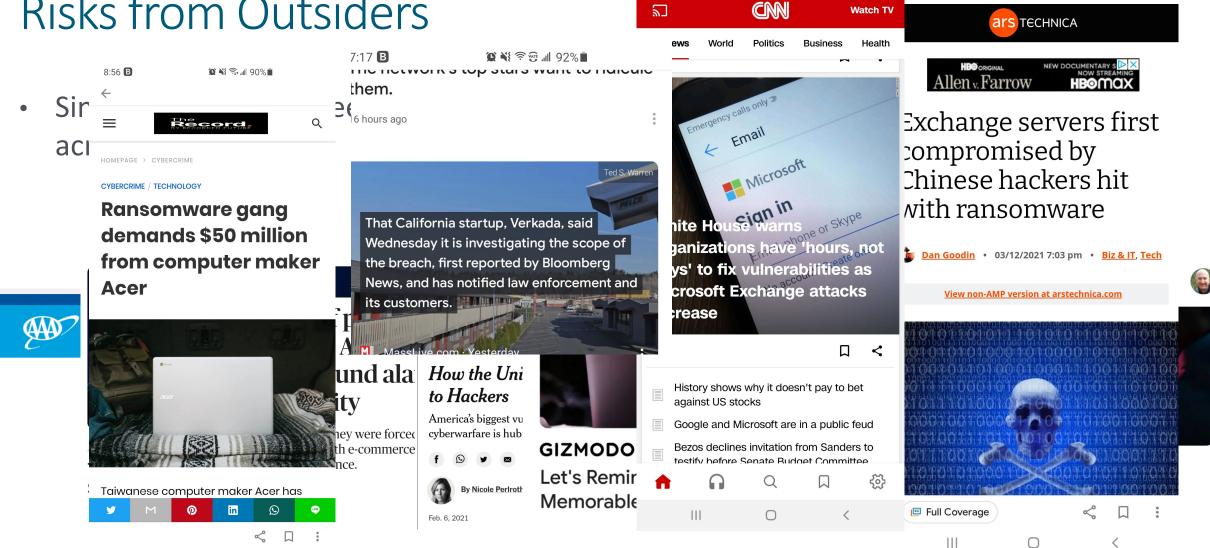
THE MOST COMMON START TO EVERY
RAISER'S EDGE AUDIT REPORT I CONDUCT

The #1 responsibility of the database manager is Security.

Nothing is more important than protecting this data asset and constituents' private information...

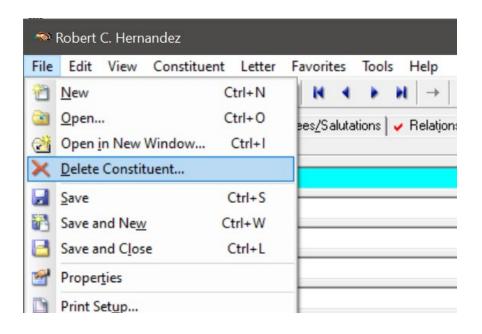from external and internal threats.

Risks from Outsiders

- Sir...
  acr...

Risks from Insiders

- There are authorized users who should not be able to *see* everything (e.g., volunteers, temps, interns, students, other departments)

- Most users should not be able to *do* everything

- Users can purposely cause harm

- Users can accidentally cause harm

Risks from Insiders

- Blackbaud no longer restores backups if you are on Raiser's Edge NXT and in Azure or have automated recurring gifts

  - Blackbaud KB Article IDs 53795 and 96120 (kb.Blackbaud.com)

- If you are a Raiser's Edge NXT client on Blackbaud Hosting Services and do not have automated recurring gifts, Blackbaud can restore your backup but the web view will be returned back to a "factory reset"

  - Blackbaud KB Article ID 96120

In summary, we have obligations to...

- Our constituents

- Our organizations

...that Security is there to help us fulfill

A DONOR BILL OF RIGHTS

DEVELOPED BY:

Association of Fundraising Professionals (AFP)

Association for Healthcare Philanthropy (AHP)

Council for Advancement and Support of Education (CASE)

Giving Institute: Leading Consultants to Non-Profits

PHILANTHROPY is based on voluntary action for the common good. It is a tradition of giving and sharing that is primary to the quality of life. To assure that philanthropy merits the respect and trust of the general public, and that donors and prospective donors can have full confidence in the not-for-profit organizations and causes they are asked to support, we declare that all donors have these rights:

I
To be informed of the organization's mission, of the way the organization intends to use donated resources, and of its capacity to use donations effectively for their intended purposes.

VI
To be assured that information about their donations is handled with respect and with confidentiality to the extent provided by law.

VII

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Terminology

"Raiser's Edge" ≠

- The Raiser's Edge version 7
- The database view

"Raiser's Edge NXT" ≠

- The web view

"Raiser's Edge"

The Raiser's Edge version 7

Raiser's Edge NXT

Database View — Citrix

Web View

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Four Legs of the Chair of Raiser's Edge Security

Webinar 1 today

Webinars 2 and 3

#1: Blackbaud Technology

#3: Raiser's Edge Security Setup

#2: Your Culture of Security

#4: Users' use of Raiser's Edge

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Wrapping-Up Today

Summary: To create a culture of security, every organization needs a...

1. Creative person in charge of creating a culture of security and a team of helpers

2. BYOD policy for use of smartphones and personal computers

3. Password creation, storage, and sharing policy and education

   - And should consider a password manager/password vault solution

4. Multi-factor authentication policy

5. Constituent data export, transfer, and storage policy

6. Social engineering education and testing program

7. Crisis management plan

8. And Executive involvement, education, and buy-in

Checklists for Adding and Inactivating Users

An updated list from my book of common tasks when
users come and go can be found on the Resources page at:

billconnors.com

Also on this page:

• Raiser's Edge terminology whitepaper

• Today's webinar slides

• Link to register for the next two webinars

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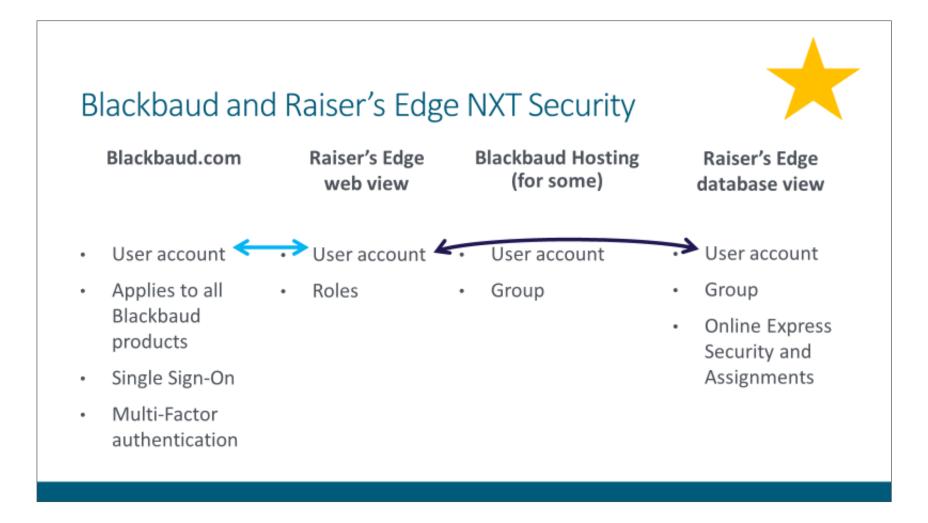
Upcoming Webinars:

Tuesday, March 30, Webinar 2:
Understanding Security in Blackbaud Raiser's Edge NXT and Raiser's Edge

Tuesday, April 6, Webinar 3:
Deep Dive into Raiser's Edge NXT and Raiser's Edge Security Options

Link to register at billconnors.com

Preview of next week's webinar…

Blackbaud and Raiser's Edge NXT Security

Blackbaud.com	Raiser's Edge web view	Blackbaud Hosting (for some)	Raiser's Edge database view
• User account	• User account	• User account	• User account
• Applies to all Blackbaud products	• Roles	• Group	• Group
• Single Sign-On			• Online Express Security and Assignments
• Multi-Factor authentication			

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Let's Connect!

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